High Availability

IP Video, Digital Signage and Viewer Experience Solutions

exterity
a VITEC company

For organisations that require highly robust, reliable and efficient solutions, ensuring that no service interruptions occur is paramount. Implementing high availability significantly reduces the risk of downtime and is the best way to ensure minimal service disruption.

Exterity AvediaServer (including ArtioSign and ArtioView applications), AvediaStream Transcoders and Origin Server platforms*, can easily be configured in clusters using the High Availability application. If the primary platform becomes unavailable, a secondary platform automatically takes over using a failover mechanism.

Benefits of Exterity High Availability

- Provide a more satisfying user experience by significantly reducing downtime
- Build customer loyalty and trust by providing reliable digital signage screens, guest experience portals and IPTV solutions
- Maximise employee productivity by ensuring they'll always be able to design, update, manage, publish and display digital signage screens or portals
- Deliver continuous streaming of live TV and video in environments where uninterrupted service or access to information is key
- Easily set up Exterity platforms using our new High Availability app

Please note, to achieve successful failover configuration, platform models and software versions must be identical, and duplicate platforms must be on the same network.

* Not all applications are supported. For further information, please refer to the AvediaServer, Origin Server or Transcoder online help.